

The *In-HospitoOL* Project

Verkürzt die systematische interprofessionelle Austrittsplanung die Aufenthaltsdauer im Spital ?

Health Symposium 19, Bern
November 22nd, 2019



Smarter Health Care

Who are we?

... a large family!



Herr Prof. St. Bassetti
Herr PD J. Eckstein
Herr Dr. F. Ebrahimi
Frau A. Ulrich
Frau J. Putbresi



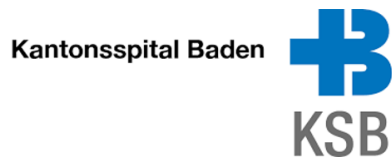
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Frau I. Sasso / Herr M. Krumpe
Frau S. Näpflin
Herr M. Wittek
Frau H. Dürger



Herr Dr. H. Schaad
Frau R. Schärli
Herr P. Catani
Herr Dr. R. Weber



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Frau A. Käppeli
Frau L. Küng
Frau D. Schmidt



Herr Dr. M. Egloff
Frau E. Mascheroni
Frau B. Bäbler
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Herr Dr. A. Häring
Frau M. Matter
Frau N. Aeschbach



Herr Prof. B. Müller
Herr Dr. A. Kutz
Herr Prof. Ph. Schuetz
Frau H. Weber
Frau G. Vossler
Frau A. Conca
Herr D. Koch
Frau M. Prins
Frau K. Regez
Frau U. Schild
Frau Z. Caldara
Herr A. Hürlimann



Herr U. Zanoni



Herr A. Kundert
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Frau D. Oetterli
Herr R. Heusser

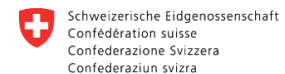
college



Herr PD P. Berchtold



Frau B. Hürlimann



Eidgenössisches Departement des Innern EDI
Bundesamt für Statistik BFS

Herr Dr. U. Wagner



Frau I. Ludwig



Background

Current situation

Ageing population ↑
Multimorbidity/
Chronicity ↑
Diagnosis related groups
Length of hospital stay

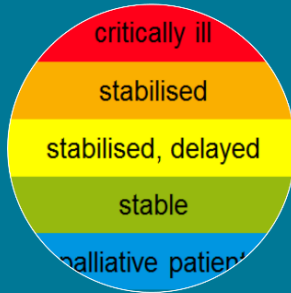
Innovative diagnostics
and therapeutics

Health care costs ↑



Missing Link

Evidence-based
instrument leading to
improved patient care



Resource optimisation

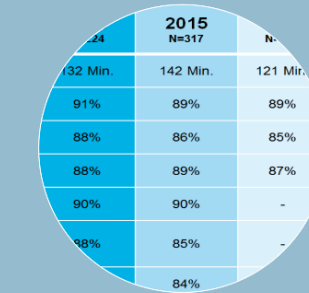
Waiting time emergency
department
Length of hospital stay
Hospital readmission

07/2017



Inter-professional collaboration

Discharge planning
Days spent in hospital after
application to post-acute care
institution
Discharge delays
Patient satisfaction



	2015 N=317	N=...
24		
132 Min.	142 Min.	121 Min.
91%	89%	89%
88%	86%	85%
88%	89%	87%
90%	90%	-
88%	85%	-
84%		

Quality & Transparency (Benchmarking)

Patient outcome
Objective and transparent
quality measurement
Care processes

01/2019

Expected results

Inter-professional
collaboration ↑
&
Quality data for process
optimisation



Quality optimisation

Emergency consultation ↓
Hospital readmission ↓
Mortality ↓
Waiting time ↓
Patient satisfaction ↑
Profitability
Length of hospital stay ↓
Treatment costs ↓



Emergency Department

“Initial assessment”

Kantonsspital Aarau



Ärztliche Ersterfassung vom 16.02.2017

Bond James, 01.01.1950/M

, Tel.: 077 777 77 77, PID/FID: T001/999999901

Versicherungsklasse: Allgemein

Initialer Behandlungsort : über ZNM eingetreten

Zuweisung / Eintritt von : Übernahme aus Notfallpraxis

Medizinische Informationen

Eintritt am : 16.02.2017

primär: **KAR** Kardiologie

sekundär:

Medizinisches Hauptsymptom bei Eintritt : Schmerzen thoracal

Medizinische Eintrittsdiagnose : Herzinfarkt/Koronares Ereignis

Anzahl aktive medizinisch Probleme bei Eintritt : 1

Voraussichtliche Austrittsplanung (Visitentool)

Medizinischer Hospitalisationsbedarf (Triage Score) : **Medizinisch stabilisierend**

Voraussichtliches Entlassdatum : 22.02.2017

Zeiterfassung Patientenablauf ZNM

Hauptdiagnose-relevante Medikation : Antikoagulation/Tc-Hemmer, Thrombolytika bei KHK, LE, TVT oä

Verabreichung von diagnose-relevanter Medikation : 16.02.2017 / 17:57

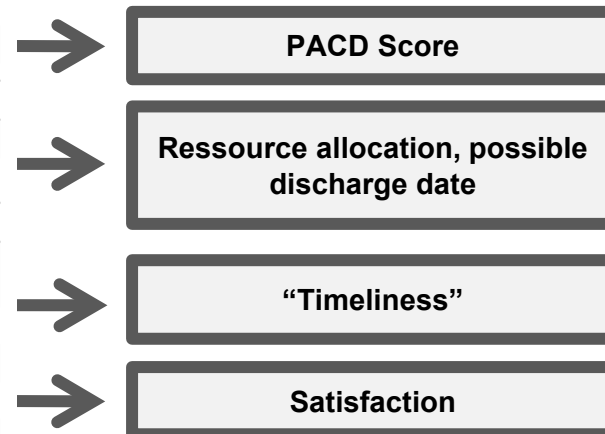
Ärztlicher Abschluss, bereit zur Verleg./Entlass. : 16.02.2017 / 19:00

Patientenzufriedenheit beim Verlassen des ZNM : 9

Verzögerungsgrund : Diagnostik - KAR: Koronarangiographie

Visum AA:


Visum OA:





On the medical ward

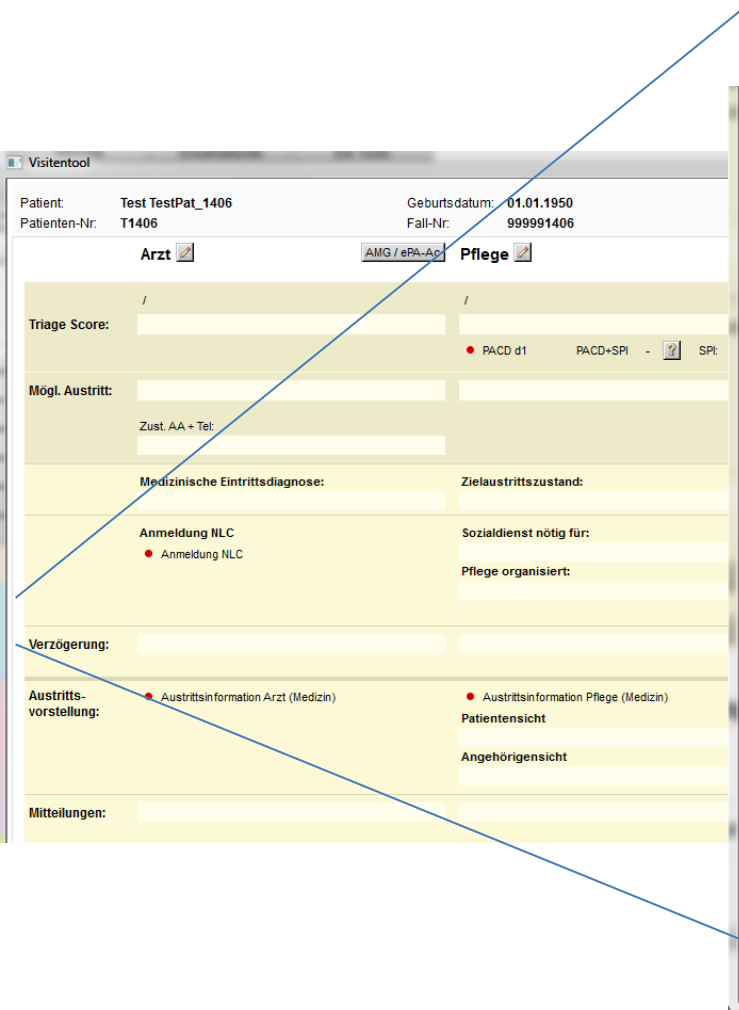
“Visitentool” – individualized discharge planning

	Physician	Nurse	Social worker / CM
Triage Score:	KSAANGAB / 12.12.2013 03:00:00 Medizinisch stabil	KSAANGAB / 12.12.2013 10:00:00 Austrittsbereit ● PACD d1: 10 ● PACD d3: 10 SPl: -	KSAANGAB / 10.12.2013 16:00:00 Definitiver Termin aber verzögert
Mögl. Austritt:	10.12.2013 Zust. AA + Tel:	12.12.2013	12.12.2013 Zust. SD MA + Tel:
Medizinische Eintrittsdiagnose:	acs	Zielaustrittszustand: mobil mit Hilfsmitteln genügend Kraft/Energie bestehendes Betreuungsnetz angepasst	Austrittsart: Akut- und Übergangspflege
NLC:	Ja	Sozialdienst erforderlich? AH/PH Temporär: AÜP Pflege organisiert:	Austrittsort: Schinznach Anmeldung Sozialdienst ● Anmeldung Sozialdienst  Formulare Nachsorge
Verzögerung:			Platz erst dann frei
Austrittsvorstellung:		Patientensicht Patient möchte wieder nach Hause austreten Angehörigensicht Angehörige möchten Patient nach AÜP wieder nach Hause nehmen und bis dahin alles regeln	
Mitteilungen:			
Historie Triagekategorie	Arzt	Pflege	Sozialdienst
Datum	Triage Score mögl. Austritt NLC	Triage Score mögl. Austritt SPl	Triage Score mögl. Austritt
12.12.2013	Medizinisch stabil 10.12.2013 Ja	Austrittsbereit 12.12.2013	
11.12.2013	Medizinisch stabil 10.12.2013 Ja	Austrittsbereit, aber verzögert 12.12.2013	
10.12.2013	Medizinisch stabil 10.12.2013 Nein	Massnahmen eingeleitet 12.12.2013	Definitiver Termin aber verzögert 12.12.2013
09.12.2013	med. stabil, Entlassung verzögert 10.12.2013 Nein	Massnahmen eingeleitet 12.12.2013	
08.12.2013	stabilisierend, Konzept erstellt 14.12.2013 Nein	Massnahmen eingeleitet 12.12.2013	
07.12.2013	stabilisierend, Konzept erstellt 14.12.2013 Nein	Massnahmen eingeleitet 12.12.2013	Extern angemeldet 13.12.2013
06.12.2013	Medizinisch instabil oder unklar 14.12.2013 Nein	PACD >= 8 u./od. Nachsorgebedarf 12.12.2013	In Bearbeitung 13.12.2013
05.12.2013	Medizinisch instabil oder unklar 14.12.2013 Nein	PACD >= 8 u./od. Nachsorgebedarf 12.12.2013	In Bearbeitung 13.12.2013



«BOOST» upon discharge

Important discharge information



Austrittsinformation Arzt/Pflege

Überprüfung Informationen mit dem Patient (und/oder Angehörige) - "Teach back"

Ich möchte sicher sein, dass ich Ihnen alle Austrittsinformationen verständlich erklärt habe. Können Sie mir in eigenen Worten wiedergeben...

Alle Fragen beantwortet

- Arzt: ... warum Sie ins Spital gekommen sind und was wir herausgefunden haben?
- Arzt: ... welche weiteren Termine wir für Sie geplant haben?
- Arzt: ... welche Resultate noch ausstehen und wer Sie über diese informiert?
- Pflege: ... welche Unterstützungsangebote für Sie in Frage kommen oder bereits organisiert wurden?
- Arzt: ... welche neuen/angepassten Medikamente Sie zu Hause einnehmen und was Sie dabei beachten müssen?
- Pflege: ... wie Sie die Behandlungsempfehlungen in den Alltag integrieren (bspw. Medikamenteneinnahme, Verhaltensveränderungen, Ernährung etc.)?
- Arzt: ... wie Sie sich zu Hause verhalten, wenn die Beschwerden wieder auftreten?

Falls Überprüfung der Informationen "Teach-Back" weder mit Patient noch mit Angehörigen möglich, keine Visierung notwendig.

30-day Follow-Up

*In-HospiT*OOL Interview

Start «Cockpit» User-oriented key data

(«Nutzer-Orientierte Kennzahlen» - NOK)

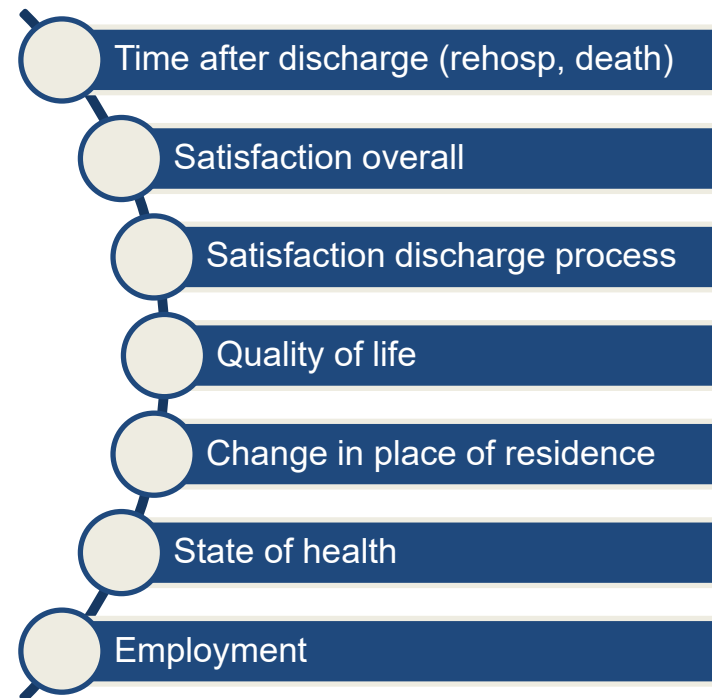
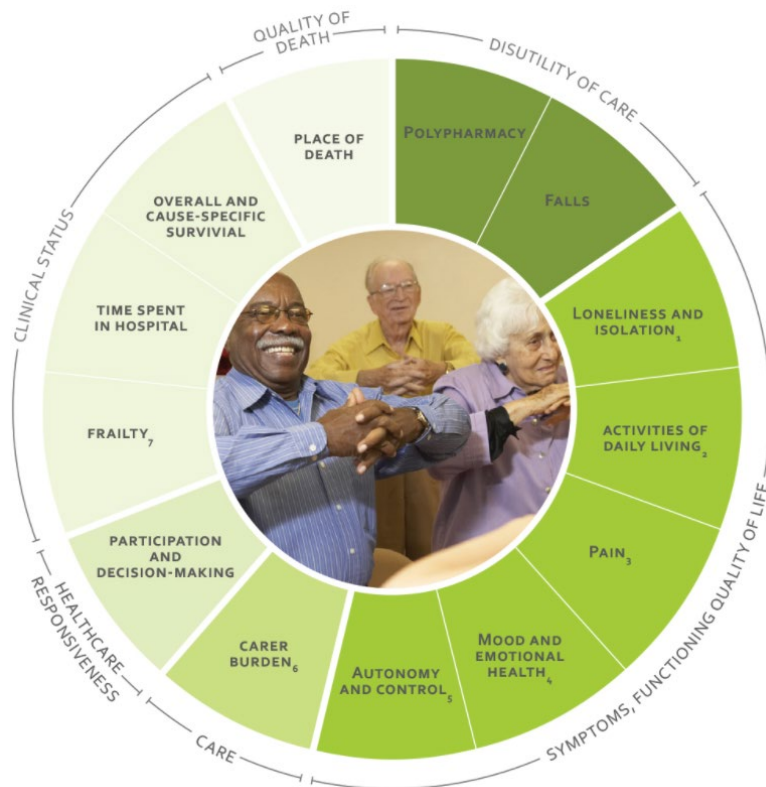


Fig. 1: Aspects of the In-HospiT OOL Interview



Review

Established in 1871

Swiss Medical Weekly

Formerly: Schweizerische Medizinische Wochenschrift

An open access, online journal • www.smw.ch

Review article: **Biomedical intelligence** | Published 22 October 2017 | doi:10.1159/000486315

Cite this as: Swiss Med Wkly. 2017;147:w14515

Innovative transition interventions to better align healthcare needs in hospitalised medical patients

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Poor Evidence !!

„Methods and Elements“

Kutz et al. *BMC Health Services Research* (2019) 19:237
<https://doi.org/10.1186/s12913-019-4045-x>

BMC Health Services Research

STUDY PROTOCOL

Open Access

Integrative hospital treatment in older patients to benchmark and improve outcome and length of stay – the *In-HospitoOL* study



Alexander Kutz^{1*}, Daniel Koch¹, Antoinette Conca¹, Ciril Baechli¹, Sebastian Haubitz¹, Katharina Regez¹, Ursula Schild¹, Zeljka Caldara¹, Fahim Ebrahimi², Stefano Bassetti², Jens Eckstein², Juerg Beer³, Michael Egloff³, Vladimir Kaplan⁴, Tobias Ehmann⁵, Claus Hoess⁶, Heinz Schaad⁷, Ulrich Wagner⁸, Sabina de Geest⁹, Philipp Schuetz¹ and Beat Mueller¹

Effect of SwissDRG ?

JAMA
Network | **Open**™



Original Investigation | Health Policy

Association of the Swiss Diagnosis-Related Group Reimbursement System With Length of Stay, Mortality, and Readmission Rates in Hospitalized Adult Patients

Alexander Kutz, MD; Lara Gut, MD; Fahim Ebrahimi, MD; Ulrich Wagner, PhD, MPA; Philipp Schuetz, MD, MPH; Beat Mueller, MD

Effect of SwissDRG ?

Table 1. Characteristics of Hospitalized Medical Patients

Variable	Before SwissDRG Implementation, 2009-2011, No. (%)	After SwissDRG Implementation, 2012-2015, No. (%)
Sociodemographic		
Hospitalization, No.	1 018 404	1 408 318
Age, median (IQR)	69 (55-80)	70 (56-81)
Male sex	531 226 (52.2)	730 228 (51.9)
Swiss resident	850 773 (83.5)	1 164 185 (82.7)
Hospital teaching level		
Tertiary care hospital	594 814 (58.4)	995 570 (70.7)
Secondary care hospital	387 733 (38.1)	382 833 (27.2)
Other	35 857 (3.5)	29 915 (2.1)

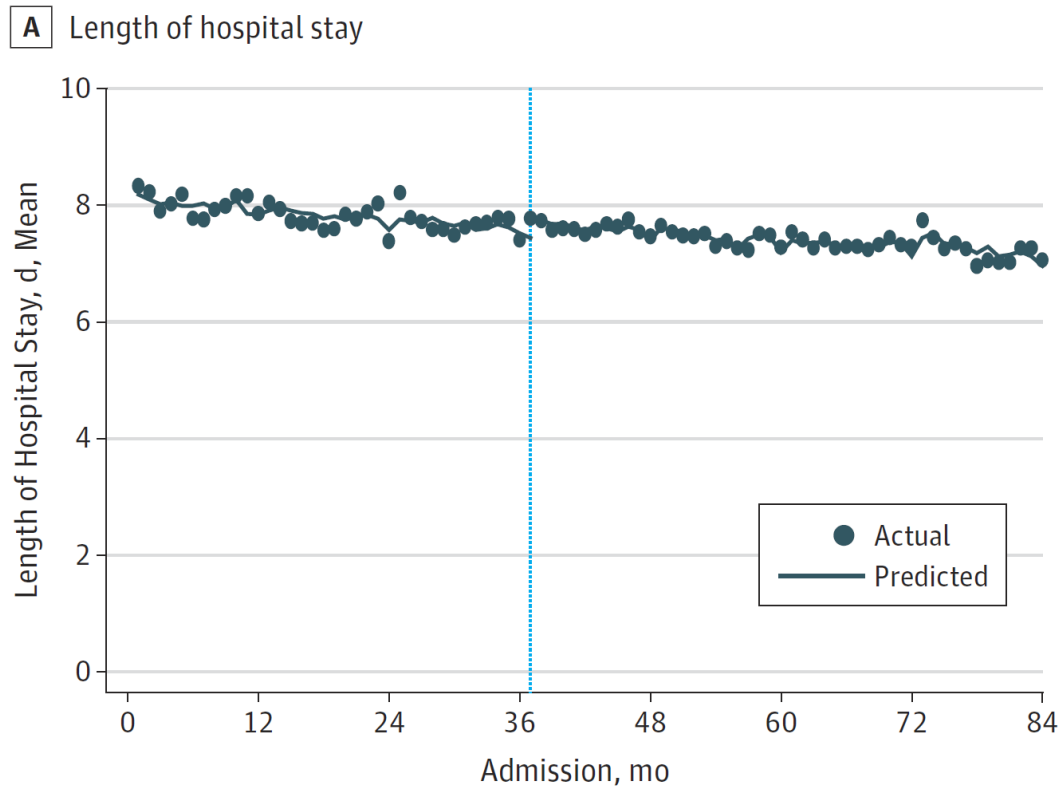
Table 2. Interrupted Time Series for Risk-Adjusted Length of Hospital Stays, In-Hospital Mortality, and 30-Day Readmission Rates

Clinical Outcome	Years Before SwissDRG Implementation			Years After SwissDRG Implementation			
	2009	2010	2011	2012	2013	2014	2015
Overall							
Length of hospital stay, mean (SD), d	8.0 (12.7)	7.8 (11.4)	7.7 (14.1)	7.6 (10.3)	7.4 (9.2)	7.3 (8.7)	7.2 (17.3)

~ -0.1 day/y since SwissDRG implementation

No additional effect on length of stay

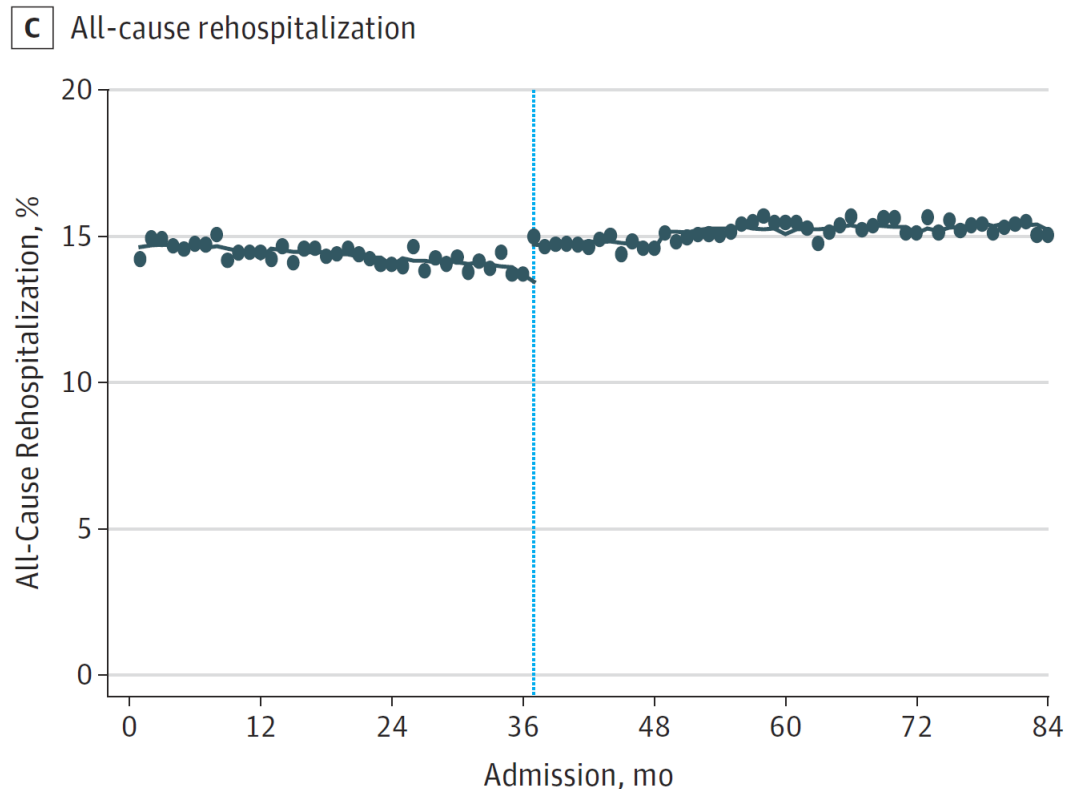
Figure 2. Time Trends in Risk-Adjusted Length of Hospital Stay, In-Hospital Mortality, and 30-Day Readmission Rates



Difference between slopes per month (0 days, 95% CI [-0.007 to 0.007])

...however, readmission increased

Figure 2. Time Trends in Risk-Adjusted Length of Hospital Stay, In-Hospital Mortality, and 30-Day Readmission Rates



Difference between slopes per month (0.03 %, 95% CI [0.025 to 0.042]) = absolute 1.6% over 4 years after SwissDRG implementation, relative +10%!

Scientific results for knowledge transfer

In preparation for the final analysis...

TRIBÜNE Thema

523

Grossangelegte Studie gewährt erstmals fundierten Einblick in die Auswirkungen von SwissDRG

SwissDRG und nutzerorientierte Kennzahlen – Zeit, Bilanz zu ziehen

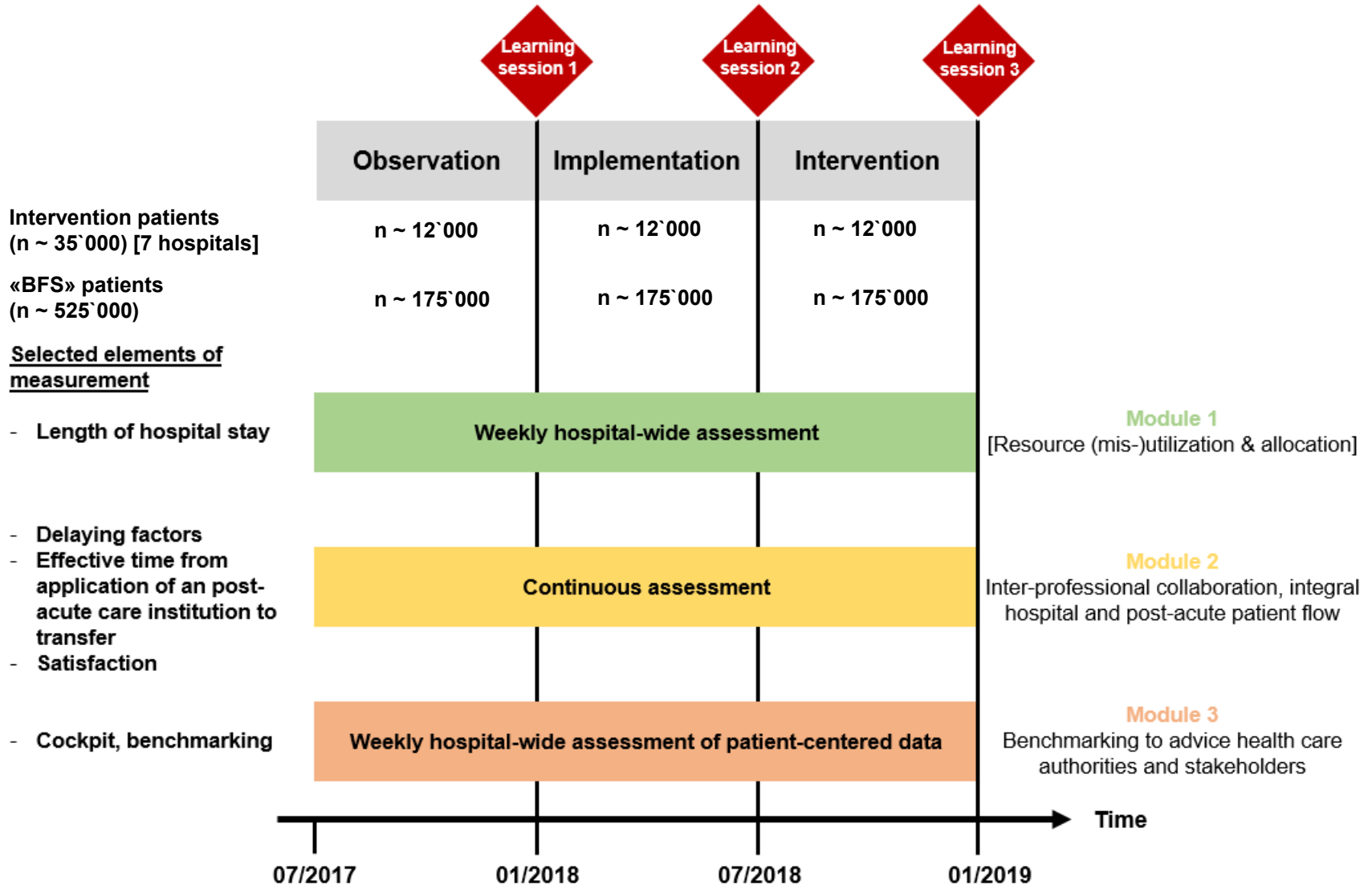
Alexander Kutz^a, Philipp Schuetz^b, Beat Müller^c

^a Dr. med., Postdoc Klinische Forschung, Medizinische Universitätsklinik, Kantonsspital Aarau AG, Aarau, Mitglied FMH; ^b Prof. Dr. med., Facharzt für Innere Medizin und Endokrinologie, Master of Public Health, Chefarzt Allgemeine Innere Medizin, Medizinische Universitätsklinik, Kantonsspital Aarau AG, Aarau, Mitglied FMH; ^c Prof. Dr. med., Facharzt für Innere Medizin und Endokrinologie, Leiter Medizinische Universitätsklinik, Bereichsleiter Medizin, Chefarzt Endokrinologie, Diabetologie und Metabolismus, Kantonsspital Aarau AG, Aarau, Mitglied FMH

...thus, alternative – more individualized approaches urgently needed !

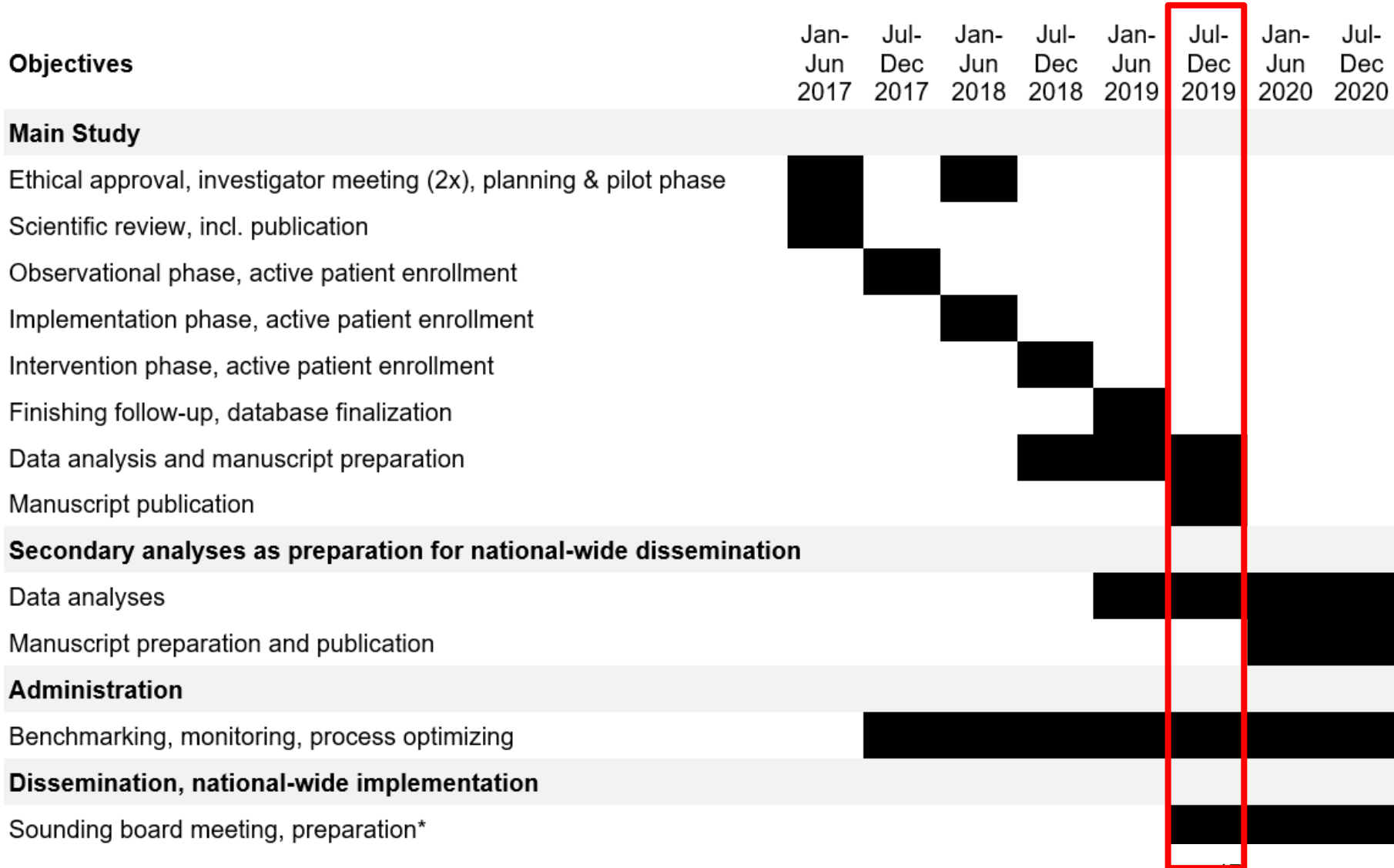


Project timeline



Progress of the scientific work

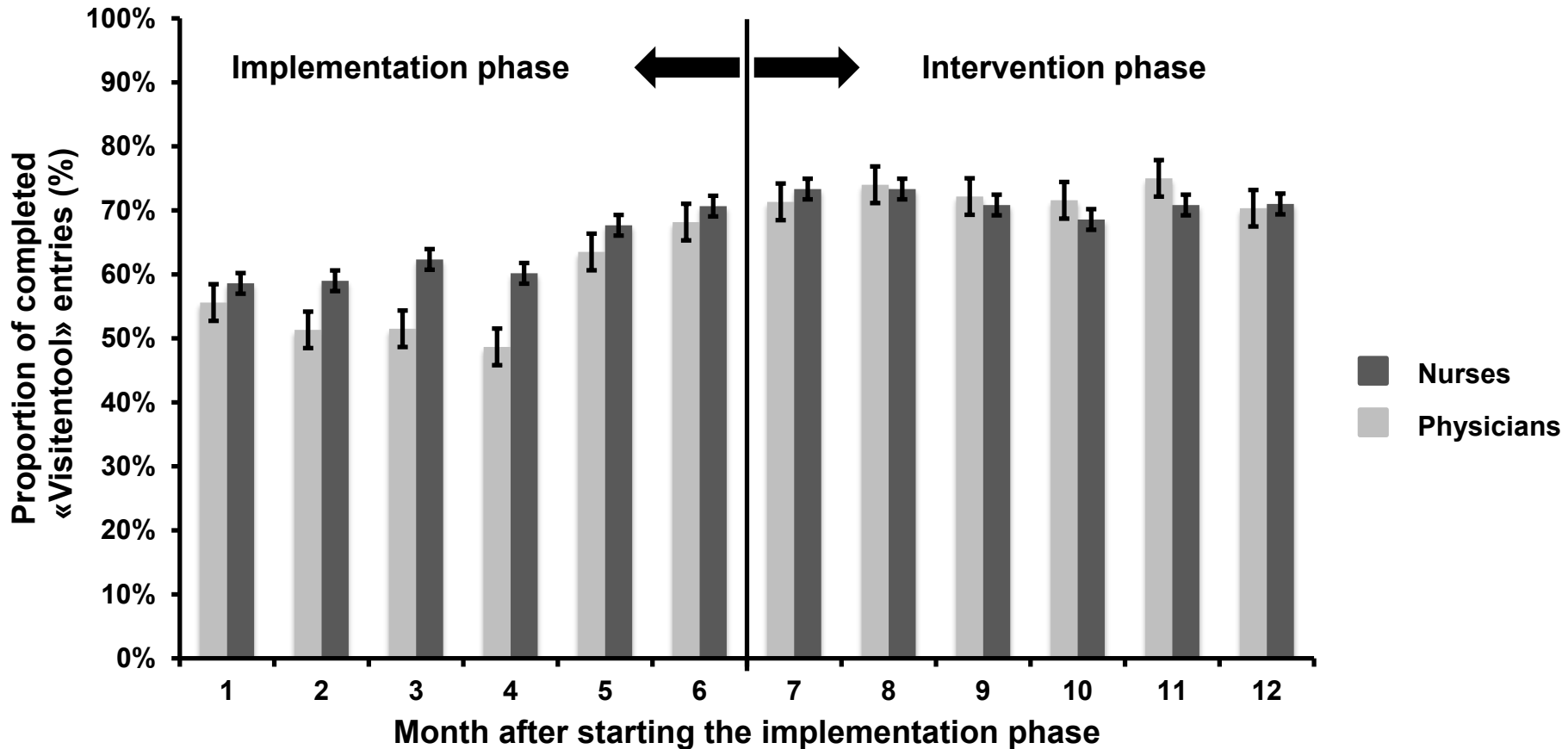
Now



Demographics – *InHospitoOL* population

	Overall	Observation	Implementation	Intervention	p-value
Hospitalizations, n	30`738	11`979	9`927	8`832	
30-day interviews completed, n (%)	25`533 (83.1)	9`798 (81.8)	8`100 (81.6)	7`635 (86.4)	<0.001
Age, median (IQR)	72.0 (59.0, 82.0)	72.0 (59.0, 82.0)	72.0 (59.0, 82.0)	72.0 (58.0, 82.0)	0.39
Male gender, n (%)	16`007 (52.1)	6`245 (52.1)	5`163 (52.0)	4`599 (52.1)	0.98
30-day Mortality, n (%)	775 (2.6)	270 (2.5)	253 (2.6)	252 (2.7)	0.71

Proportion of completed «Visitentool» entries from physicians (A) and nurses (B) after starting the implementation phase

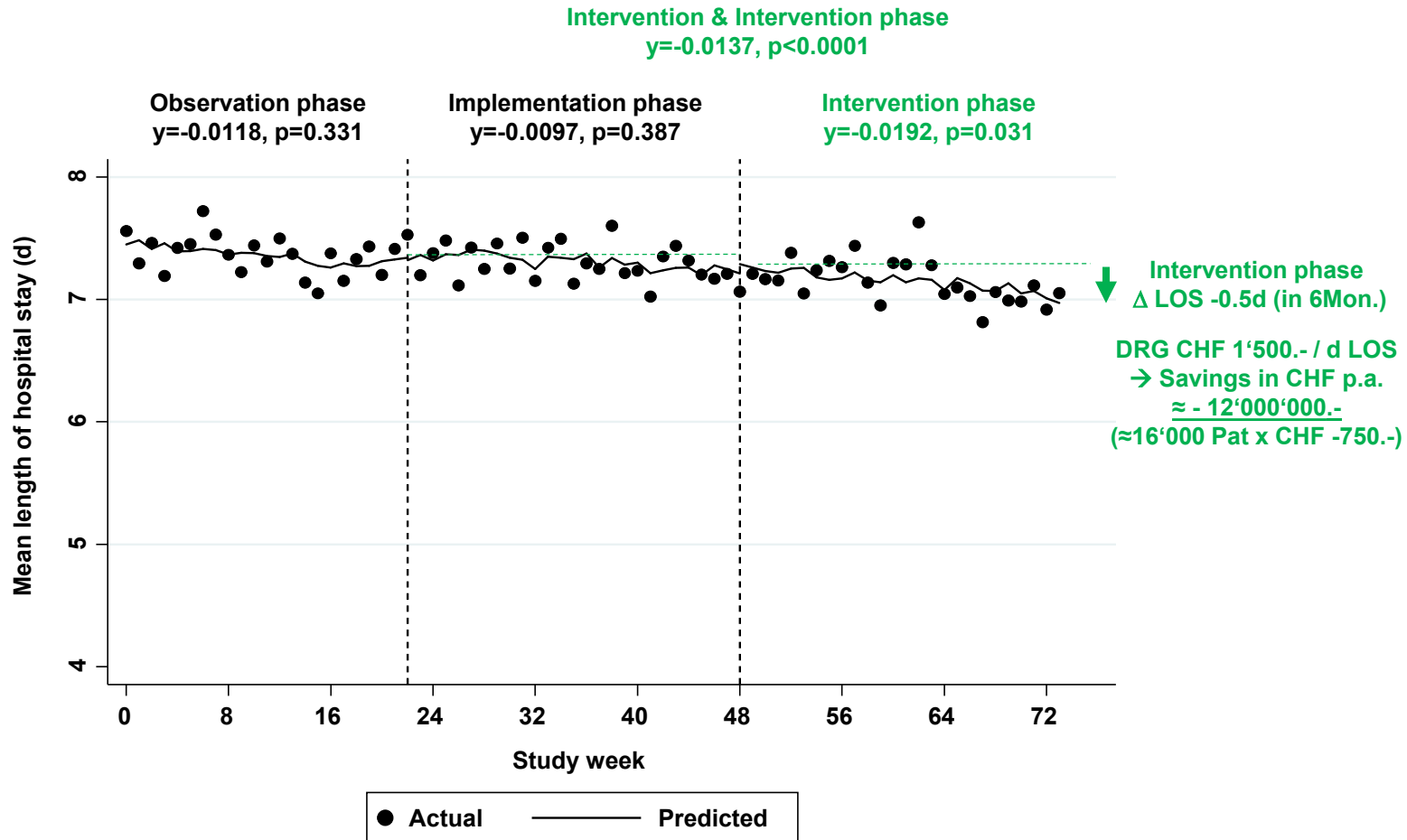


Compliance (Implementation vs. Intervention phase):

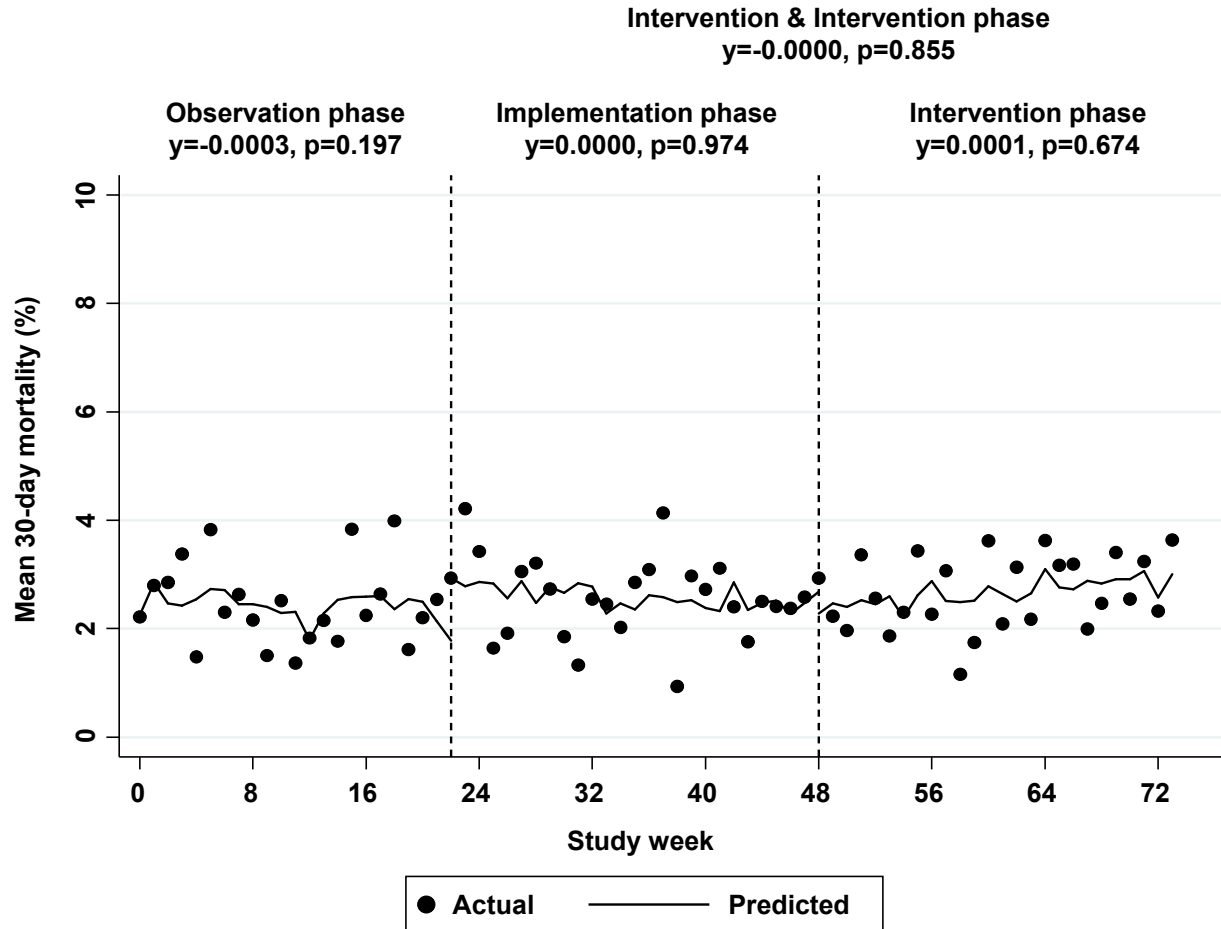
Nurses: 58.0 vs. 67.0%, $p < 0.0001$

Physicians: 52.5 vs. 70.6%, $p < 0.0001$

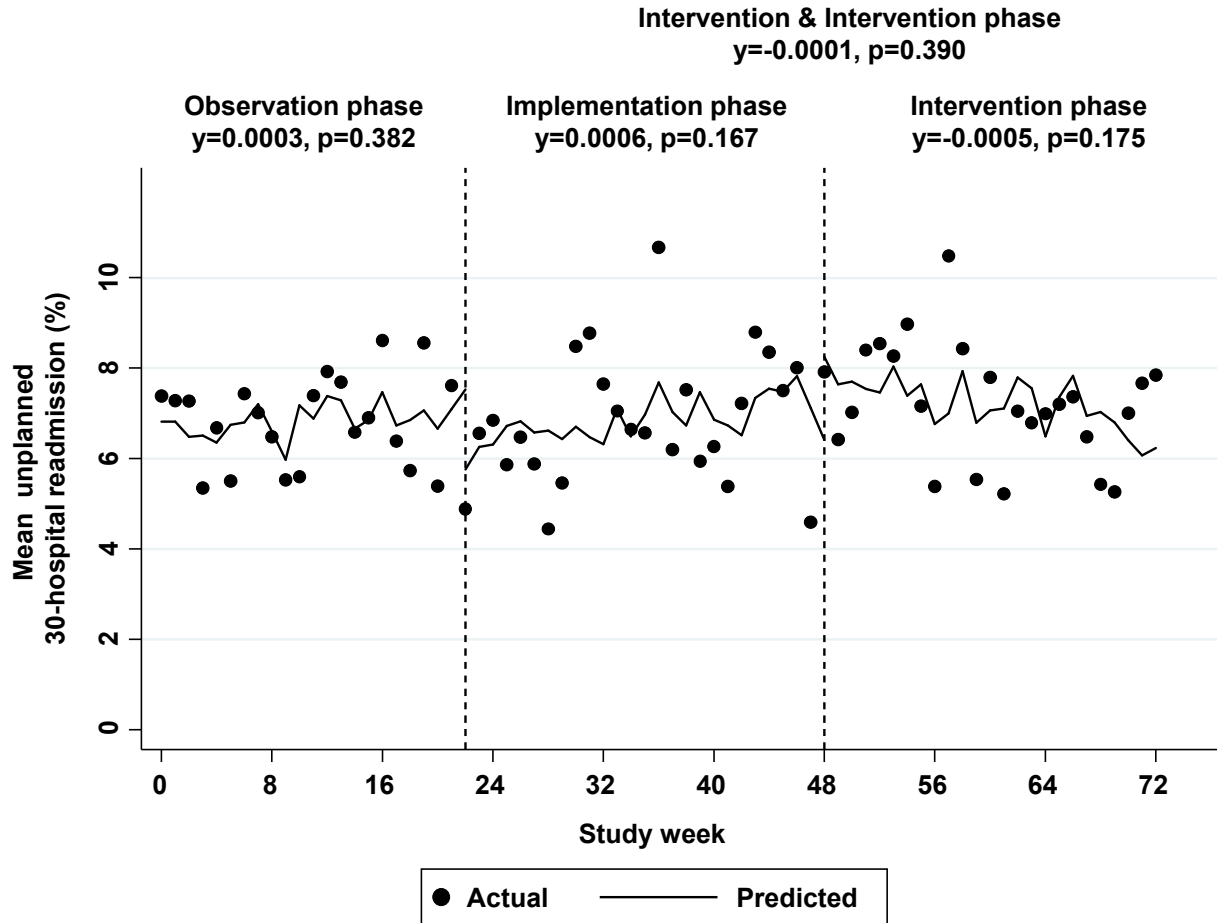
Time trends in risk-adjusted LOS



Time trends in risk-adjusted mortality



Time trends in risk-adjusted 30-day readmission



...indeed promising results, however data from control group (BFS) is still missing.

But already now of highest scientific interest...

Annals of Internal Medicine®

Dear Dr. Kutz and Colleagues,

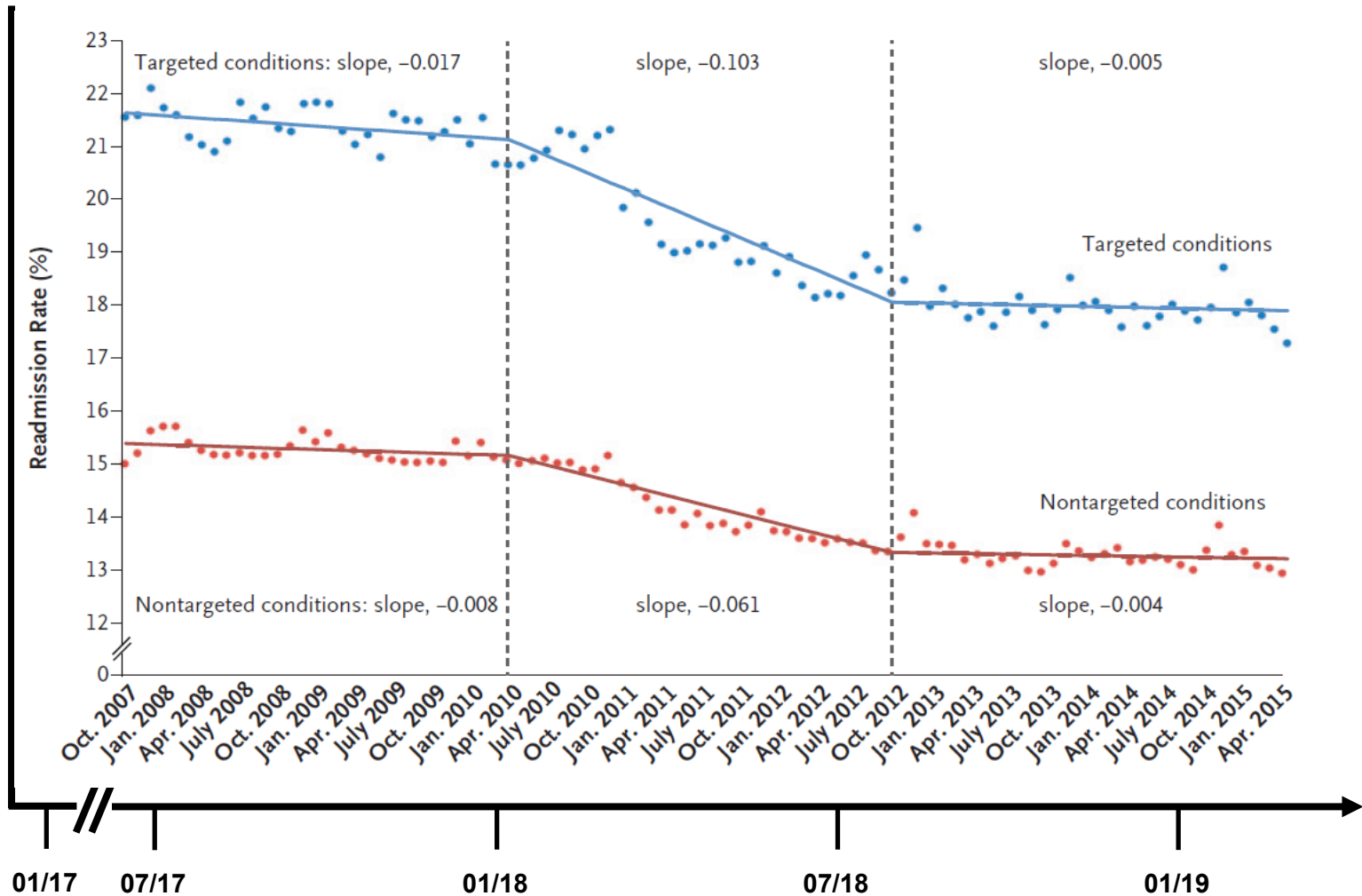
I am writing as Editor-in-Chief of *Annals of Internal Medicine* to express our continued interest in considering for publication an article that reports on the primary outcomes of “Integrative hospital treatment in older patients to benchmark and improve outcome and length of stay – the In-HospitoOL study,” trial.

Strengths

- **Large prospective** quasi-experimental study
- Successful recruitment of **7 secondary and tertiary Swiss hospitals**
- Build-up of a large interprofessional **Sounding Board**
- Management of **>30`000 patient follow-ups**
- **Up-to-date** with an **ambitious timetable**
- Heterogeneous hospital settings → **high generalizability** assumed

Weaknesses / Risks

- **Lack of randomization**
- Data from non-participating patients will serve as a **control group**;
significantly **delayed data delivery** through Federal Offices (BFS / BAG)
- Bundled intervention → challenging to understand which part of our
intervention shows clinical effects → potential **participation bias**



*Analysen/Statistik: «Interrupted time series» Model adjustiert nach Diagnosen, prognostischen und demographischen Aspekten
 **Umfang/Power: Konsekutiver Einschluss von 3`000-4`000 medizinischen Pat./6 Monate/Spital, → z.B. für 5 Spitäler: 30`000 Pat./y

Strategy for the implementation and valorisation of knowledge transfer (upon availability of final results)

Activity 1: Broaden the intellectual sounding board

- Next meeting in early 2020 to discuss study results and factors that should be considered in further improvement steps.
- Communication of the results to **policymakers** and disseminate the results broadly by hospital websites.
- Executive Circle, Chefärztekonzferenz, SGAIM ...Politics?

Activity 2: Dissemination of patient-oriented data between study sites to adapt transition processes

- Specific data exports to provide benchmarking to all study sites.
- To decide about how to best implement the elements and results into future and broader real-life practice in the study centers.
- **5/7 hospitals have decided to continue with In-HospiTOOL after study end (before knowing results ...)**

Identification of synergy potentials to the program goals and synthesis

1. **Cost-Effectiveness of Interprofessional Health Care**

Bested project of In-HospitiTOOL, funded by the Federal Ministry of Health (“BAG”): PD Dr. Peter Berchtold (“college M Bern”, **BASS**).
→ ongoing

2. “IPZ” – Inter-Professional Collaboration: “Success-critical Dimensions & Supportive Measures” funded by the Swiss Academy of Medical Sciences (**SAMW**). → ongoing

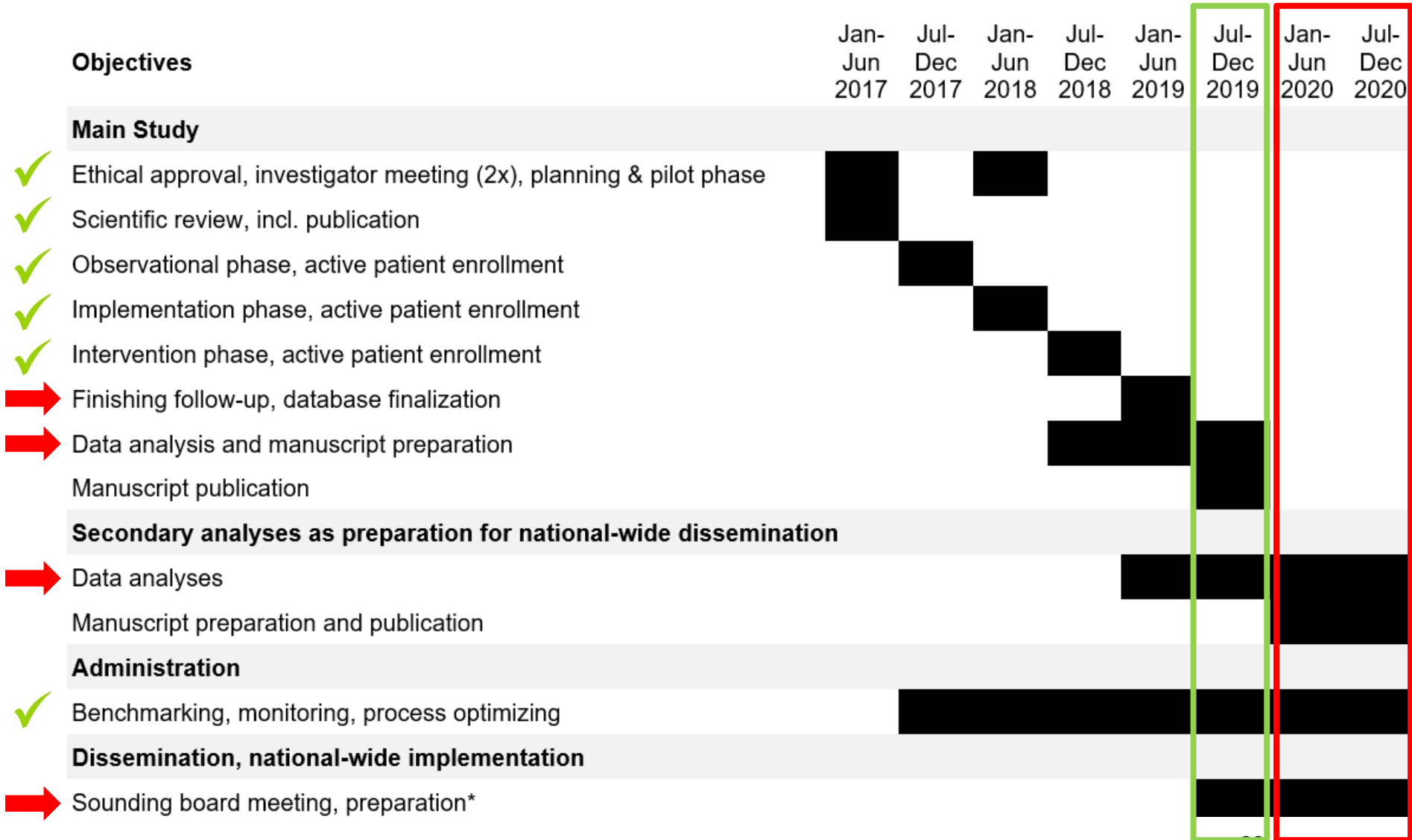
3. **Interaction with NRP 74 Projects**

Nr. 3, Prof. D. A. Aujesky (geographic variation utilization of healthcare services, identification of over- & under use) &
Nr. 16 Fr. Prof. B. Liebig (Coordination Palliative Care)

4. Patient-Centered Outcomes Research Institute (→ **PCORI**) Informed healthcare decisions to improve healthcare delivery & outcomes)
→ potential collaboration

Identify potential need of support by the Steering Committee

Now Future



Identify potential need of support by the Steering Committee

Current challenges foreseen

- **End Intervention Phase Jan 2019** (instead of Dec 2018)
 - Yearly reporting & availability of administrative data (BAG/BFS)
 - → BAG/BFS Data for 2019 available earliest Dec 2020
 - → → How to obtain “sub-yearly” BAG/BFS data ?
- **External validity on a international level**
 - Obtain international “BFS” data (EU, US...) ?
- **Political Networking with Stakeholders ?**

Demonstrate the benefits & impacts of the EHCL program

Beneficial for us (A. Kutz, D. Koch, A. Conca) and our project:

- **EHCL retreat about project management**
 - handle expectations of the stakeholders
 - to know how to lead a project team
- **Media training crash course**
 - learn how to create a key message for the media
 - understand the perspective of a journalist
- **Second Spark session – «from evidence to politics»**
 - Know how research topics become politically relevant
 - how to bring research results to politicians (F. Gutzwiler)

And most importantly:

- **Networking** with other (NFP74)-research groups



**Thank you for your attention
& most valuable support !**